

ASSOCIATION OF DOGS AND CATS HOMES

Code of Practice

The Association of Dogs and Cats Homes was formed in 1985 to unite Dog and Cat Welfare Organisations in matters of concern and importance to stray and unwanted dogs and cats. The Chairman and Vice Chairman are appointed at the Association's AGM.

Current Executive Members:

- 1. Assisi Animal Sanctuary
- 2. Battersea Dogs & Cats Home
- 3. Birmingham Dogs Home
- 4. The Blue Cross
- 5. Cats Protection
- 6. Cheltenham Animal Welfare Association and Animal Shelter
- 7. Dogs Trust
- 8. Edinburgh Dog and Cat Home
- 9. FOAL Friends Of Animals League
- 10. Gables Farm Dogs' and Cats' Home
- 11. Jersey SPCA Animals Shelter
- 12. Kennel Club
- 13. Margaret Green Foundation Trust
- 14. National Animal Welfare Trust
- 15. North Shore Animal League International
- 16. RSPCA
- 17. Scottish SPCA
- 18. Wood Green Animal Shelters

Current Members:

- 19. Animal Care (Lancaster, Morcambe and District)
- 20. Animal Concern (Bristol and District)
- 21. Animals in Distress (Torbay & West Country)
- 22. Ashbourne & District Animal Welfare Society
- 23. Bath Cats and Dogs Home
- 24. Bolton Destitute Animal's Shelter
- 25. Border Collie Trust GB
- 26. The Animals' Refuge (Carlisle)
- 27. The Dog Rescue & Welfare Society (High Wycombe)
- 28. Dublin SPCA
- 29. Dumfries and Galloway Canine Rescue Centre
- 30. Fen Bank Greyhound Sanctuary
- 31. Greyhound Rescue West of England
- 32. Guernsey SPCA

- 33. HULA Animal Rescue (South Midlands Animal Sanctuary)
- 34. ISPCA
- 35. Labrador Lifeline Trust
- 36. Leicester & Leicestershire Animal Aid Association
- 37. Leigh Animal Sanctuary
- 38. Leitrim Animal Welfare
- 39. Lord Whisky Sanctuary Fund
- 40. Manchester Dogs Home
- 41. Manx SPCA
- 42. Mayhew Animal Home
- 43. Newcastle Dog and Cat Shelter
- 44. Porthcawl Animal Welfare Society
- 45. Raystede Centre for Animal Welfare
- 46. Retired Greyhound Trust
- 47. RSPCA Liverpool Branch
- 48. St. Francis Home for Animals
- 49. Society for Abandoned Animals
- 50. Teckels Animal Sanctuaries
- 51. USPCA

If you require any further information about the 'Association of Dogs and Cats Homes' please contact:

The Secretary
Association of Dogs and Cats Homes
Battersea Dogs & Cats Home
4 Battersea Park Road
London SW8 4AA
020 7627 9204
adch@dogshome.org

Updated 18.1.06

Introduction

This Code of Practice, promoted and compiled by the Association of Dogs and Cats Homes, aims to raise standards of care amongst animal rescue organisations that care for dogs and cats and thereby enhance their public respect.

This Code sets an agreed minimum level of care for dogs and cats kept by rescue organisations but should not be seen as a kite mark.

Animal Welfare

The paramount aim of any animal rescue organisation must be the welfare of the animals in their care and organisations must subscribe to *Good Practice* in all aspects of animal welfare.

Good Practice

The welfare of the animals within an organisation must be of paramount importance. Listed below are recommendations and guidelines which, if applied, provide minimum standards, and should, where practicable, be adhered to:

Animal Housing:

All animal housing must meet the requirements laid down by the appropriate Statutes or best practice guidelines.

Bedding:

All animals must be provided with a bedding area or bench, large and suitable enough to allow the animal to lie comfortably.

Temperature:

The sleeping accommodation must be capable of being maintained at an ambient temperature appropriate for species and breed.

Lighting:

The accommodation must be adequately lit, by natural daylight with adequate supplementary artificial lighting to allow proper working and cleaning of compartments.

Ventilation:

Must maintain a draught free atmosphere in the sleeping quarters of the animals and ensure an adequate number of air changes where applicable.

Cleanliness:

The accommodation and ancillary establishment, kitchen, corridors, runs etc., must be maintained in a state of cleanliness conducive to maintenance of disease control and animal comfort. All excreta and soiled material should be removed at least once daily and more often if necessary, from all living and exercise compartments and disposed of in a manner approved by the appropriate agency. The floors of the living compartment must be clean and dry. Care must be taken to protect animals from disinfectant poisoning associated with cleaning routines. Litter Trays:

Cats must be provided at all times with a litter tray. Facilities must be provided for the collection of all used bedding and cat litter and other waste material. All material must be disposed of in a matter approved by the appropriate agency.

Routines:

Animals must be adequately supplied with suitable food and wholesome drinking water must be available at all times. Where bedding material is used it should be maintained in a clean and dry state. Moveable benches should be removed for thorough cleaning at least twice weekly.

Exercise:

All animals should have access to supervised exercise on a daily basis. There should also be encouragement for staff and volunteers to play and interact with the dogs and cats.

Precautions should be taken to minimise the risk of outbreak of disease in communal exercise areas.

Grooming:

All animals must be groomed when necessary and ensure dogs and cats are free of parasitic infestation and coats are free of mats.

Supervision:

Whilst animals are at the establishment there must always be a competent person resident at the premises. Animals must, so far as is practicable, be visited at suitable intervals. A suitable interval is taken to be not more than 4 hours between 8 a.m. and 4 p.m. Animals requiring veterinary supervision should be visited more frequently.

Disease Control:

All reasonable precautions must be taken to prevent and control the spread of infectious disease among animals. Adequate isolation facilities must be provided either on site or at a local veterinary practice. Routine disinfecting of a cage or kennel at a change of occupancy should be adequate to protect the new occupant from the disease or parasites of its predecessor. A complete change and disinfection of bedding, water and feeding utensils are required. Care must be taken to protect animals from disinfectant poisoning associated with cleaning routines.

Feeding Equipment & Storage:

Feeding utensils must be satisfactorily cleaned or disposed of after each feed. A food preparation area must be provided and be separate from staff facilities and kennels. It must be kept clean and vermin free at all times. Refrigeration facilities must be provided where fresh foods are used. All bulk supplies of food must be kept in vermin proof containers.

Emergency Action:

Appropriate steps must be taken for the protection of animals in case of fire or other emergencies. A responsible person shall at all times be on the premises for the purpose of giving warning and taking other necessary steps in the event of fire or other emergency. Written procedures should be displayed in larger premises, and disseminated as appropriate so that all staff and visitors are aware. Recommendations from the Fire Officer should be obtained. A qualified first aider and first aid kit must be available.

Veterinary Care:

Each organisation is advised to nominate a veterinary surgeon who shall be responsible for the health of animals entering and resident within the organisation. The veterinary surgeon should advise on prevention of disease including vaccinations and should explain the 'on-call' facilities for animals requiring veterinary care. All veterinary products must be stored, used and disposed of as required by the product datasheet and COSHH legislation, or relevant local legislation.

Transport of Animals:

Vehicles should be suitable for transportation of animals, ensuring the safety and comfort of animals

in transit as well as ensuring suitable restraint. Animals must not be left in vehicles for unreasonable periods of time and vehicles should be maintained to high standards and comply with relevant Transport Regulations.

Behaviour Modification:

Where possible each organisation should aim to provide an individual responsible for the evaluation and recommendation of positive behavioural programmes to enhance the opportunity for adoption of dogs and cats that exhibit behavioural or social difficulties.

Training of Animals:

Any training of animals must be carried out by staff who have themselves been trained in modern, positive reinforcement training techniques. It is expected that staff involved with training will have an understanding of the characteristics of each species and rely on reward orientated stimuli to modify behaviour. The use of physical punishment apparatus such as electric shock collars is not acceptable.

Euthanasia:

Euthanasia should only be recommended if extreme physical or behavioural conditions exist which make rehoming impossible. It is essential that this be carried out by or under the direction of a veterinary surgeon by the use of an approved injection.

Welfare Legislation:

There is increasing legislation, which covers the way in which animals are treated; more details are given in the section on animal welfare legislation.

Rehoming Practices

The organisation must be committed to a high standard of responsible Rehoming Practices.

The following procedures are advised when rehoming responsibly any dog or cat:

Animal Assessment:

To assess the characteristics of each particular animal in order to match it with the most suitable type of home.

Owner Assessment:

To obtain information about the new owner and their family to ensure their circumstances and facilities fit the requirements of the animal they are about to rehome. Where necessary, to visit the home of the new owner to ensure the facilities are suitable.

Animal Preparation:

Ensure the new pet where possible is fully vaccinated, wormed, and has some form of identification prior to leaving the shelter. All animals should have a full veterinary examination on arrival and departure. The health certificate, if given, is complementary rather than an alternative, to the veterinary examination.

Permanent Identification:

In addition to current legislative requirements, permanent identification (micro-chip or tattoo) registered with an appropriate database should be achieved prior to rehoming.

Neutering:

Wherever possible the organisation should have the animal neutered and aim to promote and encourage neutering. Advice on the benefits and reasons for neutering should be given.

Owner Support:

To provide advice to the new owner on any relevant details about the new pet and its future care, both behavioural and veterinary. The organisation should insist that they take the animal back if the rehoming is unsuccessful.

Customer Care:

A high standard of Customer Care should be achieved.

All rescue organisations should aspire to a non-destruction policy of healthy animals.

Administration

Full written details of all animals the organisation is responsible for, must be kept. Records must be kept up to date and be open for inspection by a relevant authority.

Records:

A register must be kept containing a description of all animals received into the establishment, noting date of arrival and departure, and the name and address of the new owner. The Register must be kept available for inspection at all times by an authorised person. Records of veterinary treatment must also be kept.

Organisations should endeavour to have staff training programmes and staff should be updated in respect of animal care, welfare, dog training and behaviour issues.

Staff Training:

Where an organisation has paid employees, they should be fully trained according to the organisation's standard procedures. There should always be induction training for new staff; particularly those not experienced in animal handling.

Legal Requirements

The animal rescue organisation must have a *proper legal structure* and be a not for profit organisation or a registered charity. This involves the organisation having an approved Deed, Memorandum and Articles or similar lodged with and accepted by their relevant Charities Governing Body such as the Charity Commission.

Proper Legal Structure:

It is recognised that in the case of small organisations this may not be achieved immediately, but any successful rescue will grow and should aspire to achieving a proper legal structure. This is particularly important if donations are involved. A formal legal structure should also include a constitution, charitable status and appointed Trustees.

Bank accounts should be in the name of the organisation and accounts filed correctly.

Bank Accounts:

Even the smallest organisation should ensure that all moneys are kept in dedicated accounts and that payments are authorised in a way that will enable simple accounts to be drawn up. All banking transactions should be properly recorded. Once legal status has been achieved, full accounts, properly audited, become a legal requirement.

The organisation will be expected to comply with current Animal Welfare Legislation.

Animal Welfare Legislation:

The way in which animals are treated is subject to appropriate legislation in your country. To achieve Good Practice in respect of animal welfare must always be of over-riding importance in the activities of any organisation. Good Practice is the subject of on-going development and is covered in the Animal Welfare Section of this document. A list of all relevant statutes required at the time of writing is also shown. In the case of 'new build', the Working Party Report of the Chartered Institute of Environmental Health should be used and can be obtained from the CIEH Chadwick Court. 15

Hatfields, London SE1 8DJ. Telephone 020 7928 6006 or the Secretary (See Animal Housing Page 3 for other appropriate construction requirements). Those operating outside the UK should refer to appropriate legislation.

The animal welfare organisation must comply with current *Health & Safety* requirements in force in the country you are based.

Health & Safety:

In the UK, Health & Safety standards should be met in respect of the Health and Safety at Work Regulations 1992. Details can be obtained form your local authority Environmental Health department. Organisations employing staff are expected to have a Health and Safety Policy covering all aspects of Health & Safety in the place of work.

The animal welfare organisation must adhere to *Equal Opportunities* requirements and provide the statutory level of *staff* care.

Staff Care/Equal Opportunities Statement:

All members of staff should be treated fairly, regardless of gender, age, racial origin, religious persuasion, sexual orientation or disability.

Insurance:

The organisation must be fully insured for employee and public liability.

Starting a New Charity

For those considering starting a *new rescue charity* that will care for dogs and cats, the following points should be considered (please note that this advice and the contacts given may only be relevant within England and Wales):

- A. Is there a need for such a charity? If a local or national charity already exists, it may be better to develop liaison with it rather than starting a new organisation.
- B. Have Trustees and competent staff who are committed to provide full time care with sufficient knowledge about the care of dogs and cats been nominated?
- C. Can sufficient funds be found to sustain the charity?

For further information in starting a New Charity, the Charity Commissioners produce an information sheet of Animal Charities that can be obtained from:

Charity Commission for England and Wales Harmsworth House 13-15 Bouverie Street London EC4Y 8DP Tel: 0870 333 0123

Or Or Or

Charity Commission Charity Commission Charity Commission

2nd Floor Woodfield House 8th Floor

20 Kings Parade Tangier Clarence House, Clarence Place

Queens Dock Taunton Newport

Liverpool L3 4DQ Somerset TA1 4BL South Wales NP19 7AA

Tel: 0151 703 1500 Tel: 01823 345 000 Tel: 0870 333 0123

General Animal Acts:

Copies of the following Acts can be obtained from:

The Stationery Office

PO Box 29 Norwich

NR3 1GN

Tel: 0870 600 5522 TSO Bookshops www.tso.co.uk

General Animal Acts:

Animal/Dog Wardens - Welfare Enforcement

Abandonment of Animals Act 1960

Animal Boarding Establishments Act 1963

Animal Health Act 1981

Animal Health and Welfare Act 1984

Animal Health Act 2002

Animal Health (Amendment) Act 1998

Animal Health Order 1995

Animals Act 1971

Animals (Cruel Poisons) Act 1962

Animals (Sea Transport) Order 1930

Animals (Scientific Procedures) Act 1986

Animals (Scotland) Act 1987

Breeding of Dogs Act 1973

Breeding of Dogs Act 1991

Breeding and Sale of Dogs (Welfare) Act 1999

Cinematograph Films (Animals) Act 1937

Clean Neighbourhoods and Environment Act 2005

Dangerous Dogs Act 1989

Dangerous Dogs Act 1991

Dangerous Dogs (Amendment) Act 1997

Dangerous Dogs Compensation and Exemption Schemes Order 1991

Dogs Act 1871

Dogs Act 1906

Dogs (Amendment) Act 1928

Dogs (Fouling of Land) Act 1996

Dogs (Protection of Livestock) Act 1953

Dogs (Northern Ireland) Order 1983

Environment Act 1995

Environmental Protection Act 1990

Environmental Protection Dogs (Fouling of Land) Regulations 1996

Environmental Protection (Stray Dogs) Regulations 1992

Guard Dogs Act 1975 (Only section 1 applies)

Local Government Act 1988 (Dog registration scheme)

Movement of Animals (Records) Orders 1989

Performing Animals (Regulations) Act 1925

Performing Animals Rules 1925 and 1968

Pet Animals Act 1951 (As amended)

Pet Animals Act 1951 (Amendment) Act 1983 (Licensing of pet shops)

Protection of Animals Act 1911

Protection of Animals (Amendment) Act 1927

Protection of Animals (Amendment) Act 1988 and 2000

Protection of Animals (Scotland) Act 1912

Protection of Animals (Amendment Act) 1954

Protection of Animals (Anaesthetics) Acts 1954 and 1964

Protection of Animals (Penalties) Act 1987

Public Health (Control of Disease) Act 1984

Road Traffic Act 1961

Road Traffic Act 1962

Sales of Goods Act 1979 (Re-homing for a fee)

Serious Organised Crime and Police Act 2005 (Police taking animals)

Veterinary Surgeons Act 1966 (Schedule 3 Amendment) Order 1992

Veterinary Surgery (Blood Sampling) Order 1983

Welfare of Animals Act (Northern Ireland) 1972

Welfare of Animals (Transport) Order 1997

Wildlife and Countryside Act 1981 (Amended)

Wild Mammals (Protection) Act 1996

Useful Contacts

The Animal Care College Ascot House, High Street Ascot, Berkshire SL5 7JG Tel: 0870 730 8433 Fax: 0870 730 8431 www.corsini.co.uk/animalcare	Animal Care (Lancaster, Morecambe and District) Blea Tarn Road Scotforth Lancaster LA2 0RD Tel: 01524 654 495 Fax: 01524 841 819 www.animalcare-lancaster.co.uk	Animal Concern (Bristol & District) Holly Hedge Sanctuary Wild Country Lane Barrow Gurney Bristol BS48 3SE Tel: 01275 474 719 www.hillyhedge.org.uk
The Animal Health Trust Lanwades Park, Kentford Newmarket, Suffolk CB8 7UU Tel: 08700 502424 Fax: 0870 502425 www.aht.org.uk	Animals in Distress Biltor Edgelands Lane Ipplepen Newton Abbott TQ12 5UG Tel: 01803 812 121 Fax: 01803 814 085 www.animalsindistress.org.uk	Animals' Refuge, Carlisle Oak Tree Farm Wetheral Shields Carlisle CA4 8JA Tel: 01228 560 082
Ashbourne & District Animal Welfare Society "The Ark" Wyaston Road Ashbourne Derbyshire DE6 1NB Tel: 01335 300 494 www.ashbourneanimalwelfare. org	Assisi Animal Sanctuary 1 Old Bangor Road, Conlig County Down BT23 7PU Tel: 02891 812622 www.assisi.dnet.co.uk	Association of Pet Behaviour Counsellors PO Box 46 Worcester WR8 9YS Tel: 01386 751151 www.apbc.org.uk
Bath Cats and Dogs Home The Avenue Claverton Down Bath BA2 7AZ Tel: 01225 466 129 Fax: 01225 311118 www.bathcatsanddogshome.o rg.uk	Battersea Dogs & Cats Home 4 Battersea Park Road London SW8 4AA Tel: 020 7622 3626 Fax: 020 7622 6451 www.dogshome.org	Battersea Dogs & Cats Home, Old Windsor Priest Hill, Old Windsor Berkshire SL4 2JN Tel: 01784 432929 Fax: 01784 471538 www.dogshome.org
Battersea Dogs & Cats Home, Brands Hatch Crowhurst Lane Ash, Kent TN15 7HH Tel: 01474 874994 Fax: 01474 872855 www.dogshome.org	Birmingham Dogs' Home New Bartholomew Street Digbeth, Birmingham B5 5QS Tel: 0121 643 5211 Fax: 0121 643 0910 www.birminghamdogshome.org. uk	Blue Cross Shilton Road Burford, Oxon OX18 4PF Tel: 01993 822651 Fax: 01993 823083 www.bluecross.org.uk
Bolton Destitute Animal's Shelter 1 Northholt Drive Great Lever, Bolton BL3 6RQ Tel: 01204 526486 Fax: 01204 384030 www.animalshelter.org.uk	Border Collie Trust GB Heathway Colton Rugeley Staffordshire WS15 3LY Tel: 01889 577058 www.bordercollietrustgb.org.uk	British Small Animal Veterinary Association Woodrow House 1 Telford Way Waterwells Business Park Quedgeley, Glos. GL52 4AB Tel: 01452 726700 www.bsava.com

British Veterinary Association		Canine Supporters Charity
7 Mansfield Street	Cats Protection	Wey Farm, Guildford Road
London	National Cat Centre	Ottershaw, Surrey
W1M OAT	Chelwood Gate	KT16 0QW
		Tel: 01932 873239/3529
Tel: 020 7636 6541	Haywards Heath	
Fax: 020 7436 2970	Sussex	Fax: 01932 874758
<u>www.bva.co.uk</u>	RH17 7TT	<u>www.weyfarm.co.uk</u>
	Tel: 08707 708649	
	www.cats.org.uk	
	College of Animal Welfare	Dogs Monthly Magazine
Cheltenham Animal Shelter	London Road	Ascot House, High Street
Gardener's Lane	Godmanchester	Ascot, Berks
Swindon Road	Huntingdon, Cambs.	SL5 7JG
Cheltenham, Glos.	PE29 2LJ	Tel: 0870 730 8433
GL51 9JW	Tel: 0870 0621122	Fax: 0870 730 8431
Tel: 01242 523521	Fax: 0870 0621133	www.corsini.co.uk/dogsmonthly
Fax: 01242 573882	www.caw.ac.uk	
www.cheltenhamanimalshelter.co.uk	<u></u>	
Dog Rescue & Welfare Society (High	Dogs Today Magazine	Dogs Trust
Wycombe)	Town Mill, Bagshot Road	17 Wakley Street
Tower Farm		London
	Chobham, Surrey	
Oxford Road	GU24 8BZ	EC1V 7LT
Stokenchurch	Tel: 01276 858 880	Tel: 020 7837 0006
Bucks	Fax: 01276 858 860	Fax: 020 7833 2701
HP14 3TD	www.dogstodaymagazine.co.uk	www.dogstrust.org.uk
Tel: 01494 482 695		
Dog World Magazine	Dublin SPCA	Dumfries & Galloway Canine
Somerfield House	Mount Venus Road	Rescue Centre
Wotton Road	Rathfarnham	Dovecotewells
Ashford, Kent	Dublin 16	By Glencaple
TN23 6LW	Tel: 00 353 14935502	Dumfries
Tel: 01233 621 877	www.dspca.ie	DG1 4RH
Fax: 01233 645 669		Tel: 01387 770 210
www.dogworld.co.uk		www.caninerescue.co.uk
Edinburgh Dog and Cat Home		Fen Bank Greyhound Sanctuary
26 Seafield Road East	Feline Advisory Bureau	The Farm House
Portobello	Taeselbury	Fen Bank
Edinburgh	High Street, Tisbury	Friskney
EH15 1EH	Wiltshire	Lincs
Tel: 0131 669 5331	SP3 6LD	PE22 8PS
Fax: 0131 657 5601	Tel: 0870 742 2278	Tel: 01205 270166
www.edch.org.uk	www.fabcats.org	www.fenbankgreyhounds.co.uk
	Gables Farm Dogs and Cats	Greyhound Rescue West of
FOAL FARM	Home	England
(Friends of Animals League)	204 Merafield Road	37 Oakfield Road
Jail Lane, Biggin Hill	Plymouth	Frome
Kent	Devon	Somerset
TN16 3AX		LOGITOTOCE
		BA11 / IE
Tal: 01050 572206	PL7 1UQ	BA11 4JE
Tel: 01959 572386	PL7 1UQ Tel: 01752 331602	Tel: 01373 471 006
Tel: 01959 572386 www.foalfarm.org.uk	PL7 1UQ Tel: 01752 331602 Fax: 01752 331604	
	PL7 1UQ Tel: 01752 331602	Tel: 01373 471 006
www.foalfarm.org.uk	PL7 1UQ Tel: 01752 331602 Fax: 01752 331604 www.gablesfarm.org.uk	Tel: 01373 471 006 www.grwe.co.uk
www.foalfarm.org.uk Guernsey SPCA	PL7 1UQ Tel: 01752 331602 Fax: 01752 331604 www.gablesfarm.org.uk Guide Dogs for the Blind	Tel: 01373 471 006 www.grwe.co.uk Hearing Dogs for Deaf People
www.foalfarm.org.uk	PL7 1UQ Tel: 01752 331602 Fax: 01752 331604 www.gablesfarm.org.uk	Tel: 01373 471 006 www.grwe.co.uk
www.foalfarm.org.uk Guernsey SPCA The Animal Shelter	PL7 1UQ Tel: 01752 331602 Fax: 01752 331604 www.gablesfarm.org.uk Guide Dogs for the Blind Hillfields	Tel: 01373 471 006 www.grwe.co.uk Hearing Dogs for Deaf People The Grange
Guernsey SPCA The Animal Shelter Les Fiers	PL7 1UQ Tel: 01752 331602 Fax: 01752 331604 www.gablesfarm.org.uk Guide Dogs for the Blind Hillfields Burghfield Common,	Tel: 01373 471 006 www.grwe.co.uk Hearing Dogs for Deaf People The Grange Wycombe Road
Guernsey SPCA The Animal Shelter Les Fiers Moutons	PL7 1UQ Tel: 01752 331602 Fax: 01752 331604 www.gablesfarm.org.uk Guide Dogs for the Blind Hillfields Burghfield Common, Reading	Tel: 01373 471 006 www.grwe.co.uk Hearing Dogs for Deaf People The Grange Wycombe Road Saunderton
Guernsey SPCA The Animal Shelter Les Fiers Moutons St Andrews, Guernsey	PL7 1UQ Tel: 01752 331602 Fax: 01752 331604 www.gablesfarm.org.uk Guide Dogs for the Blind Hillfields Burghfield Common, Reading RG7 3YG	Tel: 01373 471 006 www.grwe.co.uk Hearing Dogs for Deaf People The Grange Wycombe Road Saunderton Princes Risborough
Guernsey SPCA The Animal Shelter Les Fiers Moutons St Andrews, Guernsey GY6 8UD	PL7 1UQ Tel: 01752 331602 Fax: 01752 331604 www.gablesfarm.org.uk Guide Dogs for the Blind Hillfields Burghfield Common, Reading RG7 3YG Tel: 0118 983 5555	Tel: 01373 471 006 www.grwe.co.uk Hearing Dogs for Deaf People The Grange Wycombe Road Saunderton Princes Risborough Buckinghamshire
www.foalfarm.org.uk Guernsey SPCA The Animal Shelter Les Fiers Moutons St Andrews, Guernsey GY6 8UD Tel: 01481 257 261	PL7 1UQ Tel: 01752 331602 Fax: 01752 331604 www.gablesfarm.org.uk Guide Dogs for the Blind Hillfields Burghfield Common, Reading RG7 3YG Tel: 0118 983 5555 Fax: 0118 983 5433	Tel: 01373 471 006 www.grwe.co.uk Hearing Dogs for Deaf People The Grange Wycombe Road Saunderton Princes Risborough Buckinghamshire HP27 9NS
Guernsey SPCA The Animal Shelter Les Fiers Moutons St Andrews, Guernsey GY6 8UD	PL7 1UQ Tel: 01752 331602 Fax: 01752 331604 www.gablesfarm.org.uk Guide Dogs for the Blind Hillfields Burghfield Common, Reading RG7 3YG Tel: 0118 983 5555	Tel: 01373 471 006 www.grwe.co.uk Hearing Dogs for Deaf People The Grange Wycombe Road Saunderton Princes Risborough Buckinghamshire

		www.hearing-dogs.co.uk
HULA Animal Rescue South Midlands Animal Sanctuary Glebe Farm Salford Road Aspley, Guise Milton Keynes MK17 8HZ Tel: 01908 584 000 Fax: 01908 282 020 www.hularescue.org	Identichip Anibase, PO Box 33 Common Road Dunnington, York YO19 5YW Tel: 01904 487 600 Fax: 01904 487 611 www.identichip.co.uk	ISPCA National Animal Centre Derryglogher Lodge Keenagh County Longford Ireland Tel: 00 353 43 250 35 Fax: 00 353 43 250 24 www.ispca.ie
Jersey SPCA Animal Shelter 89 St Saviours Road St. Helier, Jersey JE2 4GL Tel: 01534 724331 Fax: 01534 871797 www.jspca.org.je	Junior Handling Association Mrs L Cartledge, Ryslip Kennels Church Lane, Binsfield Bracknell, Berks RG42 5NL Tel: 01344 424 144 Fax: 01344 861 460	The Kennel Club 1-5 Clarges Street London W1J 8AB Tel: 0870 6066750 Fax: 020 7518 1058 www.the-kennel-club.org.uk
Labrador Lifeline Trust 52 Farnham Blandford Forum Dorset DT11 8DE Tel: 01725 516969 Fax: 01725 516955 www.labrador-lifeline.co.uk	Leicester and Leicestershire Animal Aid Association Elmwood Farm Forest Road Huncote, Leicester LE9 6LE Tel: 01455 888 257 (kennels) Tel: 01455 888 546 (admin) www.leicesteranimalaid.org	Leigh Animal Sanctuary Graveoak East Lancashire Road Leigh Lancashire WN7 3SE Tel: 01942 671 215 Fax: 01942 670 406
Leitrim Animal Welfare Barraghmore Drumkeeran Co Leitrim Tel/Fax: 00 353 71 964 8300 www.leitrimanimals.com	Lord Whisky Sanctuary Fund Park House Stelling Minnis Nr Canterbury Kent CT4 6AN Tel: 01303 862 622	Manchester Dogs Home Crofter's House Moss Brook Road Church Lane Harpurhey, Manchester M9 5PG Tel: 0161 205 2874 Fax: 0161 205 8931 www.dogshome.net
Manx SPCA Ard Jerkyll East Foxdale Isle of Man IM4 3HL Tel: 01624 851 672 Fax: 01624 852 923	Margaret Green Foundation Trust Church Knowle Wareham, Dorset BH20 5NQ Tel: 01929 480 474 Fax: 01929 480 860 www.animalsanctuaryuk.com	Mayhew Animal Home Trenmar Gardens Kensal Green London NW10 6BJ Tel: 020 8968 2349 or 020 8969 0178 Fax: 020 8964 3221 www.mayhewanimalhome.org

National Animal Welfare Trust Tyler's Way Watford By Pass Watford, Herts WD2 8HQ Tel: 020 8950 0177 Fax: 020 8420 4454 www.nawt.org.uk	National Dog Tattoo Register PO Box 5720 Harwich, Essex CO12 3SY Tel: 01255 552 455 Fax: 01255 552 412 www.dog-register.co.uk	National Dog Wardens Association C/o Box 16188 London E17 6XS Tel: 020 8925 7316
National Greyhound Racing Club Twyman House 16 Bonny Street London NW1 9QD	National Pet Week PO Box 310 Pinner Middlesex HA5 4XU	Newcastle Dog and Cat Shelter Benton North Farm Benton Lane Newcastle upon Tyne NE12 8EH Tel: 0191 215 0435

Tel: 020 7267 9256 Fax: 020 7482 1023 www.ngrc.org.uk	Tel/Fax: 020 8428 7369	Fax: 0191 266 9942 www.dogandcatshelter.com
North Shore Animal League Westwood Park Little Horkesley Colchester, Essex CO6 4BS Tel: 01206 274 058 Fax: 01206 752 678 www.nsaluk.org	Our Dogs Publishing Co. Ltd 5 Oxford Road Station Approach Manchester M60 1SX Tel: Editorial – 0161 228 1984 Tel: Advertising – 0161 236 2660 Fax: 0161 236 5534 www.ourdogs.co.uk	PDSA Whitechapel Way Priorslee Telford, Shropshire TF2 9PQ Tel: 01952 290 999 Fax: 01952 291 035 www.pdsa.org.uk
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